## WE ARE OPEN FOR BUSINESS...

March 20, 2020

Good afternoon students,

I hope you're doing well. I have enjoyed interacting with you this week via email. This will be the norm for a couple of weeks so know you can touch base with me whenever you need to.

Thank you to the 962 students who completed the survey this week (gotta be record for the college!!!) This has helped us establish the following resources:

One stop shop page for help with learning online <a href="https://www.mcc.edu/remote/learning.shtml">https://www.mcc.edu/remote/learning.shtml</a>

Self-help resources on getting free internet and other needs <a href="https://www.mcc.edu/campus-safety/covid-19-coronavirus.shtml#breadcrumbs2">https://www.mcc.edu/campus-safety/covid-19-coronavirus.shtml#breadcrumbs2</a>

Computer lab in Curtis Mott Building Room1135/36 M-Thur 8a-7p, 8a-5p F...no weekends yet, but possible if needed let me know

Limited chromebook check out (for those who can't travel daily to the lab). If you assistance with this click <a href="https://mojo.mcc.edu/">https://mojo.mcc.edu/</a> click "new ticket" and email <a href="mailto:jennifer.mcdonald@mcc.edu">jennifer.mcdonald@mcc.edu</a> to let her know you made the request.

Bb & Canvass Training Shell- Your faculty have moved your class either to Blackboard or Canvas. These are called learning management systems or LMS for short. Click this link <a href="https://www.mcc.edu/remote/learning.shtml">https://www.mcc.edu/remote/learning.shtml</a> and scroll down the page to find the "connect with canvas" and "connect with blackboard" buttons. Log into our network with you regular username and password and you should see the courses. The webpage has help resources too.

Mott Eats Food Delivery (Door to door drop off for our students experiencing food insecurity) contact <u>dinah.schaller@mcc.edu</u> if you help

Employment assistance (Remote services thru career employment services) contact aron.gerics@mcc.edu

Student emergency fund (remote access) contact <a href="mailto:dinah.schaller@mcc.edu">dinah.schaller@mcc.edu</a>

These are some of our resources but not all. I remind you to use the *MyCompass* system <a href="https://4me.mcc.edu/student/Pages/default.aspx">https://4me.mcc.edu/student/Pages/default.aspx</a> (especially this upcoming week) to "raise your hand" so Student Services can assist. We have

created a "student retention grid" that is populated with every student flag raised in MyCompass. Each student is assigned accordingly based on the issue, and the referral is monitored for resolution. If you need help with MyCompass or have a question about how to "raise your hand" contact <a href="mailto:jennifer.mcdonald@.mcc.edu">jennifer.mcdonald@.mcc.edu</a>

That's all for now...I'll check in next week.

Take Care, Jason Wilson Vice President Student Success Services Prahl Building 1130 Mott Community College Office: 810 232 2590

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